

Easy and Convenient Ways to Digitally Interact with Unifour Pediatrics:



Our Pediatric Team (shown above from left to right): Evina Nonato CPNP, Richard Rheinbolt MD FAAP, Lauren McFarland CPNP, Brooke Hata MD FAAP, Sommer Clark CPNP, David Millsaps MD FAAP, Karen Leasure CPNP, Barbara Colosimo MD FAAP, Camille Glidden CPNP, William Elliott MD FAAP, and Holly Duncan CPNP (see our website for more details)

Our Internet “Patient Portal”: We highly encourage our families to sign up and use the “Patient Portal”, a convenient way to maintain communication with our office and to help manage your child’s healthcare. Use our web portal for **NON-urgent problems and requests** such as referrals, prescription refills, well child check-up appointments, or messages to a practitioner or staff member. This should allow you to easily communicate with our office at a time convenient with you, and can be initiated after-hours from the convenience of your home. Expect responses from our office weekdays only - these may take a day or so. **Be sure to answer our phone calls if we need to call you back** to clarify info/needs. Timely communication is essential, and requires us working together.

Our “Healow” Smart-Phone App: Download the “Healow” smart-phone app to conveniently access your child’s medical records, maintain communication with our office, and help manage the healthcare of your child. “Healow” allows you to request a **NON-urgent appointment**, access lab results, manage medications, and other personal data, etc. This access method allows you to easily communicate with our office at a time convenient with you for **NON-urgent problems**. Expect responses weekdays only - these may take a day or so. **Be sure to answer our phone calls if we need to call you back** to clarify info/needs. Timely communication is essential, and requires us working together. As with the “Patient Portal”, “Healow” responses may be directly answered via this app.

Your Pharmacy’s Internet “Portal” or Smart-Phone “App”: For routine non-urgent prescription refill requests that do not involve changes in drug dosages, it is often easiest to use the pharmacy’s Internet “Portal” or their smart-phone “app” (just scan the bar-codes or enter the prescription numbers for quick refills). Such requests are either directly refilled this way, or, if needed, they will send certain requests electronically to Unifour Pediatrics, and such requests will then appear on your clinician’s computer, and will subsequently be sent back to the pharmacy. This is **NOT for urgent medications**, as the work schedule varies for different clinicians. Also, **do NOT use this method for items like ADHD medications, steroids, antibiotics, and other medications where refills are not typically provided**. Non-urgent medications can also be refilled by telephoning the pharmacy.

Specialty Clinician Refills: Please **contact your specialist’s office for all medications prescribed by them**. Unifour Pediatrics is unable to refill medications, change doses, or answer questions pertaining to those medications not prescribed by our clinicians. The specialist is in charge of handling these specific medications. You should therefore **request such refills via the specialist’s Internet “Patient Portal”, or via their smart-phone “App”, or by calling their office.**

Rev 4/17/2017

Our Patient Web Portal
Our Mobile App Healow
Health Problem Advice

Access from our web-site:
UnifourPeds.com, Half-way down the light - blue vertical margin on the left-side.