## Why Choose Unifour Pediatrics? - Information



**Our Pediatric Team** (shown above from left to right): Evina Nonato CPNP, Richard Rheinbolt MD FAAP, Lauren McFarland CPNP, Brooke Hata MD FAAP, Sommer Clark CPNP, David Millsaps MD FAAP, Karen Leasure CPNP, Barbara Colosimo MD FAAP, Gretchen Weeks CPNP, William Elliott MD FAAP, and Alexis "Lexi" Pagnatta CPNP (see our website for more details)

**Welcome!** Unifour Pediatrics is a physician-owned primary care practice established to provide quality, comprehensive healthcare services to infants, children, adolescents and college-age youth.

Dr. Millsaps has continuously practiced primary care pediatrics in the Unifour area since 1980, and continues to be an integral part of our community. This current pediatric office, Unifour Pediatrics, opened in 2005, is designed to provide personal comprehensive pediatric services, to promote innovative approaches toward patient care, and to allow more time for careful preventative care and detailed coordinated management in complex clinical cases. In addition to Dr. Millsaps, we have now added ten additional pediatric clinicians, carefully selected, all of whom share the common vision. Our five pediatricians are all board-certified, well-educated, kind, thorough, and cost-effective. These traits are shared by our six well-trained Certified Pediatric Nurse Practitioners, who play an integral role in our medical practice. For the nutritional needs of your child, we also have a certified pediatric dietitian/nutritionist, Elizabeth Sheeks LDN. We encourage you to read our Guiding Principles to gain an insight into the importance we place on excellence in service, patient education, and continuity of medical care. Additional information about our clinicians is available on our web-site, www.UnifourPeds.com. Refer to our "Welcome to Unifour Pediatrics" for detailed information about hours and various methods of contacting us.

\* Certified Level 3 Patient Centered Medical Home (PCMH). This is the highest currently-available level for primary care medical practices, measuring quality care delivery.

- \* Certified Level 3 Blue Quality Physician Program (BQPP). This is the highest currently-available quality level awarded by North Carolina Blue Cross Blue Shield (NC-BCBS).
- \* Certified Moderate Complexity Medical Laboratory by CLIA. In-house laboratory: we perform 90+% of tests within the office. Most tests results are available before you leave the office, many within 15 minutes or so.
- \* Achieved MU certification (federal certification program based on quality care) for many years.
- \* All Pediatricians and Pediatric Nurse Practitioners are board-certified, carefully-selected, well-educated, involved in their communities, and active in child advocacy programs and continued medical education.
- \* Our pediatricians have won "Best Pediatrician" and "Finest Pediatrician" in Catawba County awards many times since our office opened in 2005 (awarded by the Hickory Daily Record).

- \* Child Literacy: (possibly 53 free books if participates from birth): "Reach Out and Read" practice for the past 8 years, with universal patient participation. Also strong participant in the "Dolly Parton Imagination Library".
- \* Registered Dietitian/Nutritionist (working primarily with the medically fragile, and complex children.)
- \* "Healthy Lifestyle Program", working with pediatric patients with weight and nutritional concerns.
- \* Other programs including those designed for ADHD, Asthma, Adolescent Care, and others.
- \* Separate "Well-Care" Areas: We have a separate lower level of the office for well children ONLY under 4 years age (and for immuno-compromised children) with a separate entrance, waiting rooms, exam rooms and staff. Those 4 years and above are seen in the upper level, with separate waiting rooms for sick and well.
- \* Immunizing Practice: So that you do not have to worry about dangers of being exposed to non-immunized or under-immunized patients while visiting our office.
- \* Extended office hours: 8-5 M-F for regular day-time office visits. After-hours urgent care weekends/holidays at 8AM-10AM Saturdays, Sundays, and holidays. Unless hours change, open 364 days a year (full day or part day). Call at 8AM if you need to be seen same day of non-weekday office hours.
- \* After-hours access by phone: with redundant back-up coverage by our clinicians. Pediatric Help Line provides coverage after 9PM.
- \* Frye and Catawba hospitals: newborn nursery privileges at both. For pediatric hospital admissions, we use pediatric hospitalists/neonatologists, at local or tertiary-care hospitals.
- \* Great Location: across from Catawba Valley Medical Center, ½ mile from I-40 exit 128.
- \* Competent caring office and clinical staff: a number of clinical staff are former pediatric ER or pediatric unit RN nurses or nursery intensive care unit (NICU) nurses.
- \* Education & preventative care strongly emphasized stay well! 900+ page book provided to our newborns, a wonderful way to provide comprehensive (See discussion elsewhere). In addition, 20-30 page age-appropriate handouts are provided at each "well visit" to provide comprehensive anticipatory and preventative advice.
- \* Web-Site: with extensive educational materials and helpful links. This includes direct or indirect links to thousands of pediatric care and parenting links, and 650+ interesting audio clips on helpful topics.
- \* Internet "Patient Portal", as well as "Healow" smart-phone app (iPhone and Android phones) to securely access your child's records and to interact with us digitally (including requesting appointments, reviewing records, etc.)
- \* Usually 2-3 nurses on the phone (or on-line) to answer your questions during office hours.
- \* Coordinated care: with hospitals, our hospital team, & specialists. Excellent relationships.
- \* Guiding Principles: Developed in 2005, and still adhered to closely. See this document elsewhere.
- \* Want more information? Office tours available with an actual visit, or by phone.

Thank you,